



City of South Haven

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PUBLIC NOTICE

FOR IMMEDIATE RELEASE

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SHORT TERM RENTAL RULE REMINDER

As summer comes to a close, the City of South Haven wants to remind visitors and residents of the rules governing short-term rentals, as well as draw attention to its Good Neighbor Guide to ensure a safe and enjoyable fall season.

The South Haven Police Department (SHPD) reported fewer than two dozen complaints about after-hours noise, illegal parking and other issues during the City's busy summer beach season. SHPD officials wish to remind the public of the importance of calling [**269-637-5151**](tel:269-637-5151) to report any complaints related to short-term rental properties.

"We appreciate that individuals come to enjoy our beautiful community—we have so much to offer," Thompson noted. "With that said, it's important that residents and visitors practice respect toward one another and follow the appropriate rules and ordinances in place to ensure the safety and comfort of those who live in or visit our community."

The Good Neighbor Guide draws on established City ordinances to provide guidelines for renters and residents to follow. Failure to comply may result in notification of law enforcement and/or a fine. These guidelines include:

- Between 10 p.m. and 7 a.m., no shouting, whistling, yelling or singing on public streets. This ordinance does not prohibit normal conversation outdoors. Please use your discretion and be respectful to neighbors with regard to voice volume.
- Fireworks are not permitted on short-term rental properties, unless occupied by the owner and in accordance with City ordinance.
- Parking is limited in some areas. Please use off-street parking when available. Do not block sidewalks, mailboxes or driveways. From Nov. 15 to March 15, overnight street parking is prohibited.
- Garbage must be in proper containers for pick up on Monday and may not be placed for pickup before Sunday.
- Pets are required to be on leashes when not in enclosed areas. All animal waste should be picked up and disposed of properly.

- Reunions, weddings and other large events are subject to individual vacation home policies. Check with your landlord.
- Limit swimming, umbrella or blanket activities on beaches to public areas only.

Violators of these regulations may result in notification of law enforcement and/or fines. To report any violation, members of the public should call **269.637.5151**. Email complaints are not an effective way to report complaints due to the potential time delay. Staff requests that the public call when seeking immediate help. Staff further requests that members of the public state their name, address, and a way for a responding officer to make contact in case a complaining witness is needed to facilitate enforcement of the reported violation.

“The SHPD staff works hard to ensure that all violations and complaints are handled appropriately,” Thompson said. “To ensure that our neighborhoods and communities remain safe for everyone, it’s critical that violations are reported via a phone call so proper tracking and action can take place. By working together and respecting the rules, we will all benefit.”

To read the complete code of ordinances, click [here](#) and scroll to Chapter 10, Article X. To read the Good Neighbor Guide in more detail, click [here](#).